



**Memorial
Healthcare**

WELCOME TO M-HEALTH!

We understand your time is valuable. Our Patient Portal, M-Health, makes time-consuming tasks simple! You'll be able to request appointments and prescription refills, have access to lab and radiology reports, message your provider, and more!

IMPORTANT: Your email must match what we have on file in our Medical Records Department.

TWO WAYS TO ENROLL:

OPTION A: ENROLLMENT AT YOUR PROVIDER'S OFFICE

- At your next visit, inform the reception staff that you would like to enroll for the Patient Portal
- You will be asked to provide and/or confirm your email address
- You will receive an email asking to confirm your registration for the Patient Portal
- Follow the steps to complete the registration process



OPTION B: SELF-ENROLLMENT

- Visit www.MemorialHealthcare.org or scan the QR code to your right with your smartphone
- Click on the "Patient Portal" tab on the top menu
- If you **DO HAVE** an email address on file, and are **NEW** to the portal, click on the red "Click Here to Sign Up" icon
- Complete the enrollment questionnaire
- If you **DO NOT** have an email address on file, complete the form at the bottom of the Patient Portal page on the website
- Once submitted, you will receive an email from our Medical Records Department
- After receiving this email, return to the patient portal page on the website and click on the red "Click Here to Sign Up" icon to complete the registration process
- Once registered, click on the blue "Log In" icon to access your portal

WHO IS ELIGIBLE FOR THE PORTAL?

18+ YEARS OF AGE

13 - 17 YEARS OF AGE

- Patients 13-17 years of age may have access to their personal medical record when they sign up for M-Health with a personal email address (different from their parent/guardian).
- If a patient age 13-17 wants to grant access of their medical record to a parent/legal guardian, a signed authorization form must be on file with our Medical Records Department.
- This authorization form can be obtained from your medical provider's office or from Memorial Healthcare's Medical Records Department.

0-12 YEARS OF AGE

- Patients ages 0-12 must not have a personal email address on file.
- Parent/guardian must have their portal account set up prior to having their child(ren) added to their portal account.
- Parent/guardian must complete a consent form which is available from your medical provider's office or from Memorial Healthcare's Medical Records Department.

Our Medical Records Department is available to assist you if you are having problems accessing the Patient Portal. Please contact us by email or phone during normal business hours. If after business hours, please leave a message and we will return your call promptly the next business day.



(989) 729-4503



M-Health@MemorialHealthcare.org



Monday - Friday: 7:30 am - 5:00 pm

We invite you to download the FREE M-Health app from the Apple or Google Play Store! Search for "MHealth" and look for this icon:

